



Attorney Docket: 10991148-1

#6  
12/31/02  
(N.E.)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of ) Art Unit: 2175  
Q. CHEN ET AL. ) Examiner: WU, YICUN  
Serial No.: 09/523,446 )  
Filing Date Mar. 10, 2000 )  
For: OLAP-Based Customer )  
Behavior Profiling )  
Method and System )

Honorable Commissioner Of  
Patents And Trademarks  
Washington, DC 20231

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DEC 30 2002

Technology Center 2100

RESPONSE TO FINAL OFFICE ACTION  
DATED SEPTEMBER 10, 2002

In response to the Final Office Action dated September 10, 2002, please enter and consider the following remarks:

REMARKS

Claims 2-18, 20, 22-25, and 27-30 are currently pending in the present application. Reexamination and reconsideration of the application are respectfully requested.

Action Should Not Be Final

On page 2 of the Action, paragraph 6 cites a new reference Fawcett in response to claim amendments set forth in the previous amendment and response to 4/10/02